

1           **Amendment to the Specification**

2           **In the Specification:**

3           Please amend the specification as follows:

4           On Page 3, the paragraph beginning at line 8 should be replaced with the following.

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6           Numerous other examples exist in the prior art of software programs that parse plain language  
7           queries and return a relevant response. For example, an online search engine called ASK JEEVEST™ has  
8           been developed that responds to plain language queries entered on a web page to enable a user to search  
9           for web sites and data on the Internet. The response provided is a list of questions that the parsing engine  
10          determines might be related, from which the user can select. Once a question in the list is selected, the  
11          user is connected to a web site where an answer to the question might be provided. However, use of this  
12          search engine requires that the user first open a browser program, indicate the appropriate URL for the  
13          search engine, e.g., <http://www.askjeeves.com> www dot askjeeves dot com, and then type the query in the  
14          text dialog box provided on the search engine web page.

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16           On Page 12, the paragraph beginning at line 26 and ending on Page 13 at line 4 should be  
17          replaced with the following.

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19           In this example, the Personnel Data Application or program runs on a specific server or  
20          computing device. As indicated in the example of FIGURE 3, the query was directed to the uniform  
21          resource locator (URL): “<mailto:personneldataapplication@pvserver.com> mailto (colon) (colon)  
22          personneldataapplication (at) pvserver dot com.” This URL completely identifies the location of the software  
23          resource and the server on which it is running. This URL is associated with the Name of the software  
24          resource that is included in the list of contacts, shown in FIGURE 2.